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Attorney's Docket No.: 4704.P020

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Lurie

Examiner: Not yet assigned

OFFICIAL

Application No. 10/021,877

Art Unit: Not yet assigned

Filed: 12/14/2001

CERTIFICATE OF FACSIMILE TRANSMISSION

For: AN APPARATUS AND
METHOD FOR ONLINE ADVICE
CUSTOMER RELATIONSHIP
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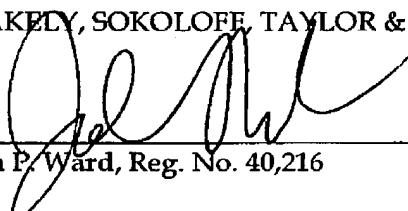
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Applicant respectfully requests status of the above-referenced application.
No further reply has been received from the U.S. Patent and Trademark Office
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Statement as filed 12/02/2003 in the U. S. Patent and Trademark Office (copy
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Authorization is hereby given to charge our Deposit Account No. 02-2666 for
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Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN


John P. Ward, Reg. No. 40,216

Date: *6/29/04*
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R E C E I V E D

DEC 15 2003

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
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Serial/Patent No.:	10/021,877	Filing/Issue Date:	12/14/2001
Client:	Ingenio, Inc.		
Title:	AN APPARTUS AND METHOD FOR ONLINE ADVICE CUSTOMER RELATIONSHIP MANAGEMENT		
BSTZ File No.:	4707 P20	Atty/Secty Initials:	JPW/jxs
Date Mailed:	12/02/2003	Docket Due Date:	NA
The following has been received in the U.S. Patent & Trademark Office on the date stamped hereon:			
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